



Application Data Sheet  
Application Information

Application type:: Regular  
Subject matter:: Utility  
CD-ROM or CD-R:: None  
Number of CD disks:: None  
Number of copies of CDs:: None  
Sequence submission?:: No  
Computer readable form (CRF)?:: No  
Number of copies of CRF:: None  
Title:: Answering System for Customer Service  
Attorney docket number:: CHEN3589/EM  
Request for early publication?:: No  
Request for non-publication?:: No  
Suggested drawing figure:: 2  
Total drawing sheets:: 7  
Small entity?:: No

Applicant Information

Applicant authority type:: Inventor  
Primary citizenship country:: Taiwan R. O. C.  
Status: Full capacity  
Given name:: Kuo-Rong  
Middle name::  
Family name:: CHEN  
Name suffix::

City of Residence::	Panchiao City
State or province of residence::	N/A
Country of residence::	Taiwan R. O. C.
Street of mailing address::	12 Fl., No. 204, Pan-Hsin Rd.
City of mailing address::	Panchiao City
State or province of mailing address::	N/A
Country of mailing address::	Taiwan R. O. C.
Postal or zip code of mailing address::	N/A

#### Applicant Information

Applicant authority type::	Inventor
Primary citizenship country::	Taiwan R. O. C.
Status:	Full capacity
Given name::	Chun-Chung
Middle name::	
Family name::	LEE
Name suffix::	
City of Residence::	Taipei
State or province of residence::	N/A
Country of residence::	Taiwan R. O. C.
Street of mailing address::	3 Fl.-3, No. 32, Yung-Chi Rd., TunHou, Hsin-Yi
City of mailing address::	Taipei
State or province of mailing address::	N/A
Country of mailing address::	Taiwan R. O. C.

Postal or zip code of mailing address:: N/A

#### Applicant Information

Applicant authority type:: Inventor  
Primary citizenship country:: Taiwan R. O. C.  
Status: Full capacity  
Given name:: Cheng-Hung  
Middle name::  
Family name:: HUANG  
Name suffix::  
City of Residence:: Miaoli  
State or province of residence:: N/A  
Country of residence:: Taiwan R. O. C.  
Street of mailing address:: No.103, Sec.1, Ren-Ai Rd., KuanNan Village, Kung Kuan  
City of mailing address:: Miaoli  
State or province of mailing address:: N/A  
Country of mailing address:: Taiwan R. O. C.  
Postal or zip code of mailing address:: N/A

#### Correspondence Information

Correspondence customer number:: 23364  
Phone number:: 703-683-0500  
Fax number:: 703-683-1080  
E-mail address:: mail@baconthomas.com

Representative Information

Representative customer number:: 23364

Foreign Priority Information

Country::	Application number::	Filing Date::	Priority claimed::
Taiwan R. O. C.	92116809	June 20, 2003	Yes

Assignee Information

Assignee name:: Sin Etke Technology Co., Ltd.

Street of mailing address:: 7<sup>th</sup> Floor, No. 150, Sec. 2, Naking E. Rd.

City of mailing address:: Taipei City

State or province of mailing address:: N/A

Country of mailing address:: Taiwan R. O. C.

Postal or zip code of mailing address:: N/A